NOTICE UNDER PERSONAL DATA PROTECTION ACT 2010 (PDPA)

Neutral Transmission Malaysia

Version Date: July 2025

1. Purpose of Notice

This notice is issued pursuant to the requirements under the Malaysian Personal Data Protection Act 2010 ("PDPA") regarding the collection, processing, storage, and transfer of personal data. It applies to all individuals who are clients, service providers, contractors, consultants, vendors, suppliers, or their employees (collectively referred to as "Concerned Parties") who engage with Neutral Transmission Malaysia ("the Company").

2. Processing of Personal Data

During its operations, Neutral Transmission Malaysia collects, processes, and stores personal data that includes but is not limited to:

- Name, identification number, and contact information (e.g. address, email, phone number).
- Professional details, including job title and organizational affiliations.
- Bank account details for payment processing.
- Any other information relevant to the business relationship or regulatory compliance.

The Company ensures that all personal data collected is handled in a manner that complies with PDPA requirements.

3. Purpose of Processing Personal Data

The personal data collected is processed for the following purposes:

- Business Operations: To assess and determine the suitability of vendors, contractors, and other parties for engagement, including evaluating proposals, tenders, or RFQs submitted.
- 2. **Contractual Obligations:** To fulfill the terms of contracts or agreements entered with the Concerned Parties, including processing payments and ensuring compliance with contractual requirements.
- 3. **Access and Security:** To facilitate access to the Company's premises and systems, ensuring workplace safety and security.

- 4. **Regulatory Compliance:** To comply with legal and regulatory obligations, including taxation, licensing, and reporting requirements.
- 5. **Records and Reporting:** For record-keeping and internal reporting purposes, including audits and compliance reviews.

4. Disclosure of Personal Data

Neutral Transmission Malaysia respects the confidentiality of personal data. However, personal data may be disclosed to the following parties for the purposes outlined above:

- 1. Departments and authorized personnel within the Company.
- 2. Regulatory and enforcement authorities as required by law.
- 3. Third-party service providers, consultants, and agents engaged by the Company for operational support.
- 4. Financial institutions and auditors for payment processing and financial compliance.
- 5. Other parties with the explicit consent of the Concerned Parties.

In certain cases, the disclosure may involve the transfer of personal data outside Malaysia. By engaging with the Company, the Concerned Parties consent to such transfers as necessary for the execution of services or compliance with legal obligations.

5. Personal Data Protection Measures

Neutral Transmission Malaysia takes appropriate physical, technical, and organizational measures to ensure the security and confidentiality of personal data. These include:

- Implementing secure data storage and access controls.
- Regularly updating security protocols to prevent unauthorized access or data breaches.
- Ensuring third-party vendors and service providers adhere to strict data protection standards.

6. Retention of Personal Data

Personal data will be retained for as long as necessary to fulfill the purposes for which it was collected or to comply with legal, regulatory, and internal policy requirements. After this period, personal data will be securely deleted or destroyed.

7. Access to and Correction of Personal Data

Under the PDPA, Concerned Parties have the right to:

- 1. Access their personal data held by the Company.
- 2. Request corrections to ensure that personal data is accurate, complete, and up to date.
- 3. Withdraw consent for certain processing activities, subject to legal and contractual limitations.

Requests for access or corrections can be made by contacting the Company's Data Protection Officer at the following email address: info@myneutrans.com. The Company reserves the right to charge a nominal fee for processing access requests and may require verification of identity before fulfilling any request.

8. Updates to this Notice

Neutral Transmission Malaysia reserves the right to amend this Notice from time to time to reflect changes in legal, regulatory, or operational requirements. Updated versions will be made available on the Company's official website or communicated via email.

Acknowledgment and Consent

By engaging with Neutral Transmission Malaysia, you acknowledge that you have read, understood, and agreed to the terms outlined in this PDPA Notice. You further consent to the processing of your personal data as described herein.

Name: _____

NRIC/Passport Number: _____

Designation: _____

Date: ____

Company Name: _____

Company Seal/Rubber Stamp (if applicable):

Authorized Representative of Concerned Party: